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| Evaluation Indicator and Score Table of Credit of Passenger Vehicle Drivers in Shenzhen | | | | | |  |
| **S/N** | **Level I indicators** | **Level II indicators** | **Level III indicators** | **Indicator description** | **Appraisal Category** | **Score** |
| 1 | **Work safety** | 1.1 Safety incidents | A traffic accident that causes serious injury or death to one or more persons occurs, and the driver shall bear the same or more responsibilities. |  | Appraisal item | 20 |
| 2 | A major traffic accident or above occurs without causing injury or death to any person, and the driver shall bear the same or more responsibilities. | Appraisal item | 10 |
| 3 | A major traffic accident or above occurs and the driver shall assume secondary responsibility. | Appraisal item | 5 |
| 4 | A general traffic accident occurs without causing injury or death to any person, and the driver shall bear the same or more responsibilities. | Appraisal item | 5 |
| 5 | A general traffic accident occurs and the driver shall assume secondary responsibility. | Appraisal item | 3 |
| 6 | 1.2 Hidden safety dangers | There is a hidden danger of a major accident and no immediate measures are taken to eliminate it, and the driver continues to drive. | Share information on passenger vehicle traffic accidents and traffic law enforcement in the traffic police system, and deduct points for traffic accidents, hidden safety dangers and traffic violations. | Appraisal item | 20 |
| 7 | Intentionally destroying satellite positioning devices and malicious human interference, shielding satellite positioning device signals, or forging, tampering with or deleting satellite positioning data. | Appraisal item | 20 |
| 8 | Driving in violation of the driving operation specifications and with hidden safety dangers. | Appraisal item | 3 |
| 9 | **Observing law and discipline** | 2.1 Traffic violations | Deduction items of 12 points for violations of road traffic safety. | Share information on passenger vehicle traffic accidents and traffic law enforcement in the traffic police system, and deduct points for traffic accidents, hidden safety dangers and traffic violations. | Appraisal item | 20 |
| 10 | Deduction items of 6 points for violations of road traffic safety. | Appraisal item | 10 |
| 11 | Deduction items of 3 points for violations of road traffic safety. | Appraisal item | 5 |
| 12 | Deduction items of 2 points for violations of road traffic safety. | Appraisal item | 3 |
| 13 | Deduction items of 1 point for violations of road traffic safety. | Appraisal item | 1 |
| 14 | 2.2 Operational violations | Illegally transferring or leasing the *Road Transport Certificate*. | Share traffic police system information and traffic law enforcement information, and deducting points for violations of discipline and law. | Appraisal item | 20 |
| 15 | Driving a vehicle without obtaining permission for passenger vehicle operation and engaging in passenger vehicle operation without authorization. | Appraisal item | 20 |
| 16 | Obtaining driving qualification certificates by improper means. | Appraisal item | 20 |
| 17 | Driving a road passenger vehicle with invalid, forged or altered qualification certificates. | Appraisal item | 20 |
| 18 | Driving a passenger vehicle beyond the scope of examination and approval of the certificate of professional qualification. | Appraisal item | 20 |
| 19 | Driving a vehicle without a *Road Transport Certificate* to participate in the operation of passenger vehicle. | Appraisal item | 20 |
| 20 | Engaging in passenger vehicle operation by using invalid road transport operation permits which are invalid, forged, altered or cancelled. | Appraisal item | 20 |
| 21 | Transferring the certificate of professional qualification to another person for use or handing over the road transport vehicle to a person without corresponding professional qualification for driving. | Appraisal item | 20 |
| 22 | **Observing law and discipline** | 2.2 Operational violations | Passenger vehicle drivers force or entice passengers to get off the bus in the course of operation. | Share traffic police system information and traffic law enforcement information, and deducting points for violations of discipline and law. | Appraisal item | 10 |
| 23 | Engaging in the operation of passenger vehicle beyond the permitted items. | Appraisal item | 10 |
| 24 | Driven passenger vehicles have overloading behavior. | Appraisal item | 20 |
| 25 | Driving a vehicle to mix dangerous goods or articles prohibited by the State. | Appraisal item | 10 |
| 26 | Driving a Hong Kong-Macao Exit-Entry Permission transport vehicle to engage in section road transport operations within the territory. | Appraisal item | 10 |
| 27 | During the current evaluation cycle or after the last credit rating was published, the driver was found employing trickery and concealing the relevant credit information. | Appraisal item | 10 |
| 28. | Falsifying the record of participating in special continuing education or routine continuing education and training in good faith. | Appraisal item | 10 |
| 29 | A passenger charter bus fails to operate with a valid charter passenger signboard, fails to operate in accordance with the items specified in the charter passenger signboard, and the two ends of the line are not in the place where the bus is domiciled, and operates at a fixed point and line according to the shuttle bus mode, the passengers other than those under the charter bus contract were invited to take the bus. | Appraisal item | 10 |
| 30 | Passenger vehicle drivers recruit passengers by deception, violence, and other means. | Appraisal item | 10 |
| 31 | The passenger vehicle driver changes the transport vehicle or transfers the passenger to another person for transport without proper reason during the transport of the passenger. | Appraisal item | 5 |
| 32 | The passenger vehicles are not parked at the approved passenger transport stations or their drivers don’t follow prescribed routes or shifts. | Appraisal item | 5 |
| 33 | The overtime vehicles, vehicles taking over others’ shifts and shuttle buses don’t follow the routes, stations and shifts of the original regular vehicles without justifiable reasons. | Appraisal item | 5 |
| 34 | The drivers of passenger transport charter buses (Hong Kong-Macao Exit-Entry Permission vehicles) fail to verify the authenticity of the charter buses or pick up passengers outside the charter bus contract. | Appraisal item | 5 |
| 35 | Failing to use the traveling data recorder of satellite positioning vehicle to transmit relevant data in real time in accordance with regulations. | Appraisal item | 5 |
| 36 | Refusing to accept on-the-spot investigation and treatment after causing damage to highways and attached facilities of highways. | Appraisal item | 5 |
| 37 | Driving a vehicle that fails to insure the carrier's liability insurance in accordance with the provisions to engage in road passenger transportation business activities. According to the Administrative Measures of the Department of Transportation of Guangdong Province on the Integrity Evaluation of Road Transport Enterprises, the information is included in the integrity evaluation of enterprises | Appraisal item | 20 |
| 38 | Drive vehicles continuously for more than 4 hours during the day and for more than 2 hours at night; drive passenger vehicles at night at the speed exceeding the daytime speed limit by 80%; failing to stop for rest in accordance with state regulations; rest for less than 20 minutes per stop. | Appraisal item | 5 |
| 39 | Evading or obstructing the law enforcement personnel to carry out inspection in accordance with law. | Appraisal item | 10 |
| 40 | **Observing law and discipline** | 2.2 Operational violations | Intentionally blocking the traffic lanes of the fixed stations for overlimit detection and disrupting the order for overlimit detection by forcibly passing the fixed stations for overlimit detection. | Share traffic police system information and traffic law enforcement information, and deducting points for violations of discipline and law. | Appraisal item | 5 |
| 41 | Driving a transport vehicle that fails to remain online due to a malfunction of the satellite positioning device to engage in business. | Appraisal item | 3 |
| 42. | Adopting short-distance shuttle or other means to evade overrun detection. | Appraisal item | 3 |
| 43 | Driving a passenger vehicle that fails to maintain and test in accordance with regulations. | Appraisal item | 3 |
| 44 | Driving a road transport vehicle that has obtained a *Road Transport Certificate* without authorization. | Appraisal item | 3 |
| 45 | The overall external dimensions, axle loads or total mass of the passenger vehicles, vehicle and goods exceed the prescribed standards for highways, highway bridges, highway tunnels and automobile ferries. | Appraisal item | 3 |
| 46 | During the continuing education cycle, 24 hours of continuing education have not been completed. | Appraisal item | 3 |
| 47 | Fraudulent practices exist in the process of registration or alteration of employment information. | Appraisal item | 3 |
| 48 | Drivers operating passenger vehicle fail to fill in logbooks as required. | Appraisal item | 1 |
| 49 | Passenger shuttle bus, chartered passenger vehicle and Hong Kong-Macao Exit-Entry Permission transport vehicles do not display signs in a prominent position. | Appraisal item | 1 |
| 50 | Failing to carry the driver's professional qualification certificate. | Appraisal item | 1 |
| 51 | Failing to carry the *Road Transport Certificate* with the vehicle in accordance with regulations. | Appraisal item | 1 |
| 52 | The enterprise submits violation information. | Share the violation information in the provincial transportation administrative system, and the driver shall be checked by the enterprise and deducted points shall be recorded and reported by the enterprise. 3 points shall be deducted for acts not listed separately in "Level II indicators" in this form. | Appraisal item | 3 |
| 53 | Other provinces and cities copy and report transportation administration violations. | After receiving the letter of violation of vehicle transportation administration from other provinces and cities, entry it into the integrity management platform, and transfer it to the regional bureau under the jurisdiction of the enterprise for verification. If it is true, the enterprise shall check the drivers who violate the regulations and record and report them for deduction of points. 3 points shall be deducted for acts not listed separately in "Level II indicators" in this form. | Appraisal item | 3 |
| 54 | Other provinces and cities copy and report transport regulation violations. | In case of sharing enterprise traffic violation information of the traffic police system, the enterprise shall check the drivers who violate the regulations and record and report the violation, and 3 points shall be deducted for acts not listed separately in "Level II indicators" in this form. | Appraisal item | 3 |
| 55 | The law enforcement detachment checks the violation information. | Share the illegal driver information verified by the law enforcement detachment and deducting points. 3 points shall be deducted for acts not listed separately in "Level II indicators" in this form. | Appraisal item | 3 |
| 56 | Regional bureau checks the violation information. | Share the illegal driver information verified by the regional bureau and deducting points. 3 points shall be deducted for acts not listed separately in "Level II indicators" in this form. | Appraisal item | 3 |
| 57 | **Observing law and discipline** | 2.3 Disturbance of order | Disturbing social order and causing serious adverse social effects. | Collect and input the actual work data on gathering, striking, stopping work and so on, which affect the social order. | Appraisal item | 20 |
| 58 | Gathering, striking, stopping work, etc. causing a general effect on social order. | Collect and input the actual work data on gathering, striking, stopping work and so on, which affect the social order. | Appraisal item | 3 |
| 59 | Gathering crowds to disturb the working order of public complaints and proposals. | Collect and input the actual work data on gathering crowds to disturb the working order of public complaints and proposals. | Appraisal item | 5 |
| 60 | **Quality of service** | 3.1 Media exposure | Resulting in major adverse social effects. | Service quality events that are exposed by news media have major adverse social effects. The enterprise shall collect and input the actual work data and verify it by the regional bureau under its jurisdiction. | Appraisal item | 20 |
| 61 | Resulting in greater adverse social effects. | Service quality events that are exposed by news media have greater adverse social effects. The enterprise shall collect and input the actual work data and verify it by the regional bureau under its jurisdiction. | Appraisal item | 10 |
| 62 | Resulting in general adverse social effects. | Service quality events that are exposed by the news media have general adverse social effects. The enterprise shall collect and input the actual work data and verify it by the regional bureau under its jurisdiction. | Appraisal item | 5 |
| 63 | 3.2 Reports from transportation departments | Criticisms from provincial traffic and transport departments. | Having a record of service quality that has been criticized by the provincial traffic and transport department. Collected and entered by the Bureau of Public Transport. | Appraisal item | 10 |
| 64 | Criticisms from municipal traffic and transport departments. | Having a record of service quality that has been criticized by the municipal traffic and transport department. Collected and entered by the Bureau of Public Transport. | Appraisal item | 5 |
| 65 | Criticisms from county traffic and transport departments. | Having a record of service quality that has been criticized by the traffic and transport department. Collected and entered by regional bureau. | Appraisal item | 3 |
| 66 | The competent traffic and transport departments at or above the county level receive public complaints and proposals. | Collect, verify and input public complaints and proposals based on actual work data. | Appraisal item | 5 |
| 67 | Information from 12328 information system. | Share complaint information verified by the 12328 information system and deduct points for genuine complaints. 3 points shall be deducted for acts not listed separately in "Level II indicators" in this form. | Appraisal item | 3 |
| 68 | **Honors and commendations** | 4.1 Advanced driver in safety | Excellent performance in safe driving and operation is commended. | Excellent performance in safe driving and operation, praised and rewarded by the news media or government departments. | Bonus item | -5 |
| 69 | 4.2 Advanced driver in law compliance | Excellent performance in law-abiding driving and operation is commended. | Excellent performance in law-abiding driving and operation, praised and rewarded by the news media or government departments. | Bonus item | -5 |
| 70 | AAA credit rating for three consecutive years or more. | Having the outstanding performance in this city integrity appraisal aspect, taking the actual integrity appraisal result as the basis. | Bonus item | -10 |
| 71 | 4.3 Commendation by traffic control department | The integrity and credit rating over the years shall not be lower than AA level, and shall be commended by the departments at the provincial level or above. | Excellent performance in integrity evaluation of this Municipal, and commended by the provincial level or above. | Bonus item | -10 |
| 72 | The integrity and credit rating over the years shall not be lower than AA level, and shall be commended by the departments at the municipal level or above. | Excellent performance in integrity evaluation of this Municipal, and commended by the municipal level or above. | Bonus item | -5 |
| 73 | 4.4 Good people and good deeds | Including such related situations as returning money found, doing righteous deeds bravely, and participating in public welfare tasks | Having outstanding performance in returning money found, doing righteous deeds bravely, and participating in public welfare tasks. | Bonus item | -5 |
| 74 | 4.5 Positive media coverage | The integrity and credit rating over the years is not lower than AA level, and is covered by the news media at the municipal level or above, having a greater positive impact on the industry. | Excellent performance in integrity evaluation of this Municipal, which is positively reported by the municipal and above news media and has great positive impact on the industry. | Bonus item | -10 |
| 75 | 4.6 Honors and commendations | The integrity and credit rating over the years shall not be lower than AA level, and the title of senior worker is obtained in the skill appraisal or competition at the municipal level or above. | Excellent performance in integrity evaluation of this Municipal, and have obtained senior jobs in skill appraisal or competition at the municipal level or above. | Bonus item | -10 |
| 76 | Due to outstanding personal performance, the driver has won the honorary recognition of positive influence such as "model worker" and "outstanding youth" at the municipal level or above. | Commendations and praises from municipal and above news media and competent departments, or verification and reporting by enterprises, etc. | Bonus item | -10 |
| 77 | **Other indicators** | 5.1 Basic citizen information | Basic information about citizens. | Share the identity, native place and other information of citizens in the public security system. | Record item | 0 |
| 78 | No criminal record. | Share information on citizens who have no criminal record in the public security system; investigated for criminal responsibility according to law. | Appraisal item | 20 |
| 79 | Share information on citizens who have no criminal record in the public security system. Points shall be deducted according to the conditions of detention and admonition for the drivers who have general criminal record. | Appraisal item | 10 |
| 80 | 5.2 Operational information | Basic information on qualifications. | Share the basic information about the qualifications in the provincial transportation administration system. | Record item | 0 |
| 81 | Disobeying the normal management and dispatching of the enterprise. | Investigation and report of the enterprise shall be examined and approved by the competent traffic control department at the county level. | Appraisal item | 3 |
| 82 | Enterprise evaluation. | Record the positive and negative evaluation and information of drivers, such as caring motorcade, volunteers and so on, only for record and not for examination. | Record item | 0 |
| 83 | Work experience. | Driver's working experience in the public transport industry shall be recorded but not examined. | Record item | 0 |
| 84 | 5.3 Integrity information of other institutions | Bank information. | Share driver integrity information in bank information. | Record item | 0 |
| 85 | Public security information. | Share public security information, and 5 points shall be deducted according to this item for violations of laws and regulations not listed separately in "Level II indicators" in this form. | Appraisal item | 5 |
| 86 | Medical information. | Share driver's medical integrity information in medical information. | Record item | 0 |
| 87 | Educational information. | Share driver's education integrity information in the education information. | Record item | 0 |
| 88 | Judicial information. | Share the information of driver's judicial integrity in judicial information. | Record item | 0 |
| 89 | Information on public complaints and proposals. | Share the information of drivers' participation in violation of public complaints and proposals in the information on public complaints and proposals. | Record item | 0 |